Guidance was published in April 2020 for local authorities, academy trusts and schools on devices and support available to provide remote education and access to children's social care – access via. DfE's 'Get Help with Technology' offer.

DFE will invite primary schools and other settings including special schools, alternative provision and PRUs to order, starting with the most disadvantaged areas in England. We'll contact each school as soon as they can order.

Most orders will be delivered within 2 working days of an order being placed, and we aim to deliver all within 5 working days.

We're also providing internet connections where they're needed. See more detail below.

Parents, carers and pupils cannot apply for digital devices or internet access through this scheme themselves. They should contact their school to discuss requirements for accessing remote education.

Internet access

To support remote learning during the pandemic, we're making it easier for disadvantaged children to access the internet. Help is available through:

- increased data allowances for mobile phone users - this allows disadvantaged children and young people to access remote education
- 4G wireless routers - this scheme has been extended, with SIM cards for all routers providing 20GB per month until the end of July 2021

Find out which option may be best for a particular child.

Find out more about increasing data allowances and which mobile network providers are currently involved.

Unlike ordering laptops and tablets, schools don't need to wait to be invited to order before you can make requests through the service. Schools can make a request as soon as you have the necessary information.

If the data allowance scheme isn't suitable for some children, schools can request 4G routers for them.

Digital education platforms

If schools do not already have access to a digital education platform they can apply for government funding to get set up and get access to training on a free digital education platform. Schools can choose to apply to use either Google G Suite for Education or Office 365 Education. They can find out more and submit their application through the Get Help with Technology website.

The Key for School Leaders website also provides feature comparisons and case studies on how schools are making the most of these platforms, to help schools make the most appropriate choice. Advice and guidance provided by the EdTech Demonstrator Network includes support on how to

make the most of devices and digital education platforms available through the [DfE's 'Get Help with Technology' offer](#).